

Quality Policy of the Division Sugar

The Division Sugar Südzucker processes plant-based agricultural raw materials into safe and high-quality food and animal feed products. In addition, other sugar beet-based products are increasingly being offered. We are a trustworthy partner for our customers, reliably and safely supplying the desired products, solutions and services in high quality.

Our aim is to grow profitably, to meet our environmental and social responsibilities and to sustainably boost shareholder value. We support measures to improve good agricultural practice, continuously optimise processes to protect natural resources, and meet changing customer requirements with innovative products and solutions based on our own research and development activities.

The quality management system supports the realisation of the business objectives. This management system covers all processes along the entire value chain from the purchase of raw materials and the production process to the delivery to customers.

The employees are qualified to be aware of the impact of their work with regard to safe and high-quality products. This willingness and the competence of the employees are prerequisites for successfully meeting the changing challenges of society and the market.

Our food safety culture complements this management system with awareness. We influence how individuals think about food safety, improve their attitude towards food safety and foster an open feedback culture regarding food safety. We ensure that the commitment towards food safety culture is always present throughout the Division Sugar.

This management system, which includes aspects of product safety, serves as an organizational and communication tool within the Division Sugar itself and to suppliers and customers. The responsibilities and processes described in this management system reliably guarantee the promised safety and quality of products and services. Continuous improvements as well as food safety culture are important goals of this management system and support a long-term and trustful cooperation with suppliers and customers.

It is crucial to identify the demands of society and the market along the supply chain. In this way, we respect all applicable legal, external and internal requirements relating to the safety and quality of our products and services and act accordingly.

This quality policy applies to Maxi S.r.l., Raffinerie Tirlemontoise S.A., Saint Louis Sucre S.A.S., Südzucker AG, Südzucker Hellas E.P.E, Südzucker Ibérica, Südzucker Moldova S.R.L, Südzucker Polska S.A, Südzucker United Kingdom Limited and Rafti B.V.

Dr. Rainer Schechter, Chief Executive Officer, is responsible for quality management.

Mannheim, 13 September 2021



Otto Brehm



Markus Neundörfer



Dr. Rainer Schechter



Philipp Schlüter