

Quality Policy of the Sugar Division

The Südzucker Sugar Division processes plant-based agricultural raw materials into safe and high-quality food and animal feed products. In addition, other sugar beet-based products are increasingly being offered.

We are a trustworthy partner for our customers, reliably and safely supplying the desired products, solutions and services in high quality.

Our aim is to grow profitably, live up to our environmental and social responsibility and increase the value of the company in the long term. Therefore the strategy of the Sugar Division is to contribute to an enjoyable, healthy and sustainable world. We support measures to improve good agricultural practice, continuously optimize processes to conserve natural resources and respond to changing customer requirements with innovative products from our own research and development work.

The quality management system supports the realisation of the business objectives. This management system covers all processes along the entire value chain from the purchase of raw materials and the production process to the delivery to customers.

The employees are qualified to be aware of the impact of their work with regard to safe and high-quality products. This willingness and the competence of the employees are prerequisites for successfully meeting the changing challenges of society and the market.

Our "Product Safety Culture" extends this management system to include our attitude to product safety. We influence how individuals think about product safety, improve their attitude towards product safety and foster an open feedback culture. We ensure that the commitment towards "Product Safety Culture" is always present throughout the Sugar Division.

This management system, which includes aspects of product safety, serves as an organizational and communication tool within the Sugar Division itself and to suppliers and customers. The processes described in this management system reliably guarantee the promised safety and quality of products and services. Continuous improvements as well as product safety culture are important goals of this management system and support a long-term and trustful cooperation with suppliers and customers.

It is crucial to identify the demands of society and the market. We therefore fulfil all external and internal requirements regarding the safety and quality of our products and services. These include relevant legal and ethical requirements, including religious dietary regulations.


This quality policy applies to Maxi S.r.l., Raffinerie Tirlemontoise S.A., Saint Louis Sucre S.A.S., Südzucker AG, Südzucker Hellas E.P.E, Südzucker Ibérica, Südzucker Moldova S.R.L, Südzucker Polska S.A, Südzucker United Kingdom Limited and Rafti B.V.

The Chief Executive Officer is accountable for quality management.

Mannheim, 04th November 2025

A stylized blue ink signature of Mike Eberle.

Mike Eberle
CEO Sugar Division

A stylized blue ink signature of Frank Kiesewetter.

Frank Kiesewetter
COO Sugar Division

A stylized blue ink signature of Otto Brehm.

Otto Brehm
CSO Sugar Division

A stylized blue ink signature of Markus Neundörfer.

Markus Neundörfer
CFO Sugar Division